

# Submission of a complaint

To be sent by the client to the crowdfunding service provider

## 1.a Personal data of the complainant

First name

Last name/  
Legal entity name

Registration No  
and LEI (if available)

Address  
Street, Number, Floor  
(for firms registered office)

Postcode

City

Country

Telephone

Email

## 1.b Contact details (if different from 1.a)

First name

Last name/  
Legal entity name

Address  
Street, Number, Floor  
(for firms registered office)

Postcode

City

Country

Telephone

Email

**2.a Personal data of the legal representative (if applicable) (a power of attorney or other official document as proof of the appointment of the representative)**

First name

Last name/  
Legal entity name

Registration No  
and LEI (if available)

Address  
Street, Number, Floor  
(for firms registered office)

Postcode

City

Country

Telephone

Email

**2.b Contact details (if different from 2.a)**

First name

Last name/  
Legal entity name

Address  
Street, Number, Floor  
(for firms registered office)

Postcode

City

Country

Telephone

Email

### 3. Information about the complaint

3.a Full reference of the investment and/or agreement to which the complaint relates (i.e. investment reference number, name of the project owner/company and/or crowdfunding project, other references of the relevant transactions...)

3.b Description of the complaint subject-matter (please clearly specify the subject matter of the complaint) Please provide documentation supporting the facts mentioned.

3.c Date(s) of the facts that have generated the complaint

3.d Description of damage, loss or detriment caused (where relevant)

3.e Other comments or relevant information (where relevant)

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Date

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In (place) / Signature

## **Complainant /Legal representative**

Documentation provided *(please check the appropriate box)*

Power of attorney or other relevant document

Copy of the contractual documents of the investments to which the complaint relates

Other documents supporting the complaint